



# 2010 Service Reduction Implementation Plan



# Approved NYCT 2010 Service Reductions

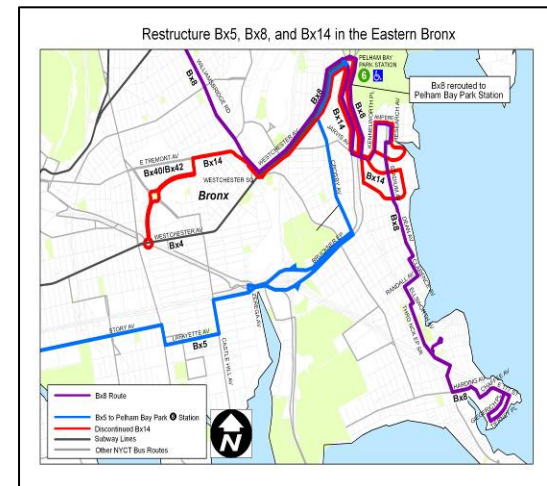
- **Subways**

- Reroute **M** to replace **V** between Broadway-Lafayette and Forest Hills
- Extend **Q** to Astoria, operate **N** local north of Canal St to replace **W**
- Changes to service levels on multiple lines.

- **Buses**

- Discontinue service on 21 local and 12 express bus routes
- Discontinue weekend service on 12 local and 2 express bus routes
- Reroute bus services where possible to partially replace some discontinued routes
- Change the hours of operation of 39 local bus routes

- **Changes Take Effect Sunday, June 27, 2010**

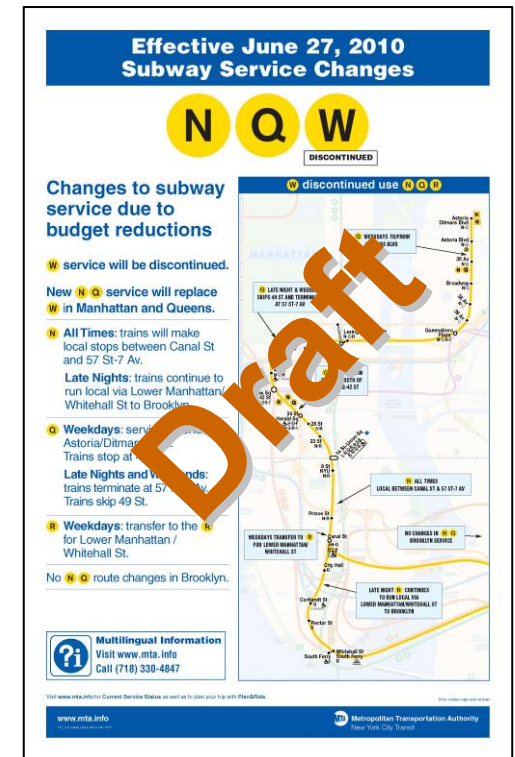


# 2010 Service Reduction Implementation

## Subway Customer Information

### Temporary Signage/Announcements

- Subway Service Posters Installed in Mid-June
  - Poster describing **M V** changes installed on all **J M V Z** trains and at affected platforms
  - Poster describing **Q N W** changes installed on all **Q N R W** trains and at affected platforms
- Control area posters for bus and subway changes installed in mid-June
- Audio announcements alerting customers of upcoming service changes start mid-June on trains and at stations
- Take-Ones describing **M V** and **Q N W** changes made available at station agent booths in mid-June





## 2010 Service Reduction Implementation

## Subway Customer Information

## Permanent Signage/Announcements

- Station Signage
  - Over 150 **G M N Q V W** stations affected
  - 2,500-3,000 signs require changes
  - Installation begins early June, all affected stations completed by June 27
- In-Car Signage/Announcements
  - Newer Cars – Automatic announcements and FIND displays uploaded and turned on June 27
  - Strip-Map stickers in older cars installed over two-month period beginning early June
  - Revised announcement script drafted for conductors



# 2010 Service Reduction Implementation

## Subway Customer Information

### System Map


- New system map installed in cars beginning mid-June with priority given to affected routes
- New system map installed on platforms beginning mid-June; 4-6 weeks to cover all stations – priority to affected stations
- Pocket map printed and available mid-June



# 2010 Service Reduction Implementation

## Subway Change Implementation

### Subway Cars

- Cars reassigned as needed
- New  line will have R160 cars

### Trackway Preparations for New

- Chrystie Street tracks have been inspected; some minor repairs scheduled for late May
- Car stop markers, route select buttons and conductor indication boards installed before June 27



# 2010 Service Reduction Implementation

## Bus Customer Information

### Bus Stop Information/Changes

- Guide-a-Ride Inserts
  - Over 8,600 Guide-a-Ride canisters supplied with service information
  - Yellow inserts at all stops with changes
  - Peach inserts at discontinued stops
  - Installation began early May
- All new bus stops installed by June 27<sup>th</sup>
- Removal of 500+ bus stops begins June 27<sup>th</sup>
- Changes to bus stop destination and route number plaques to begin mid-May
- NYCDOT has jurisdiction over stops; NYCT coordinating with its personnel
- New schedules and strip maps begin installation mid-June

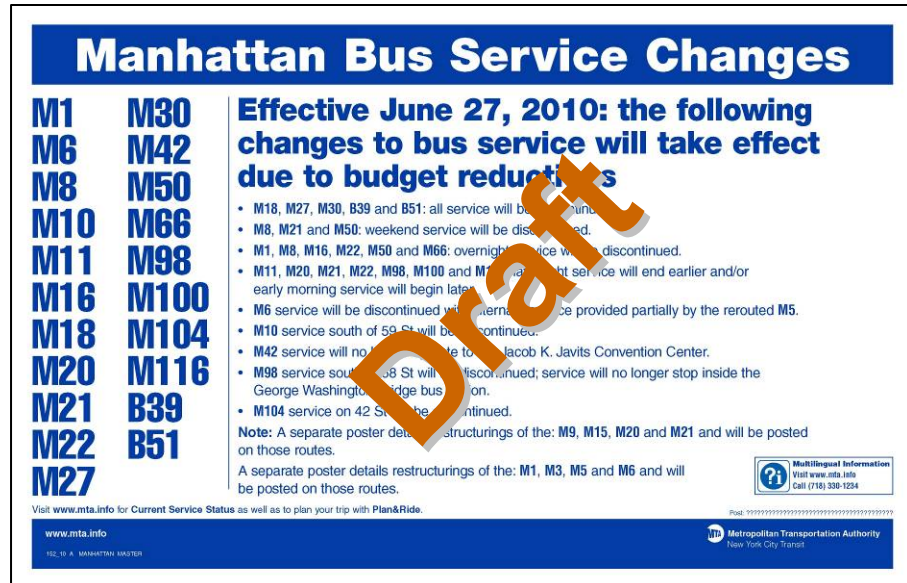


# 2010 Service Reduction Implementation

## Bus Customer Information

### Temporary Signage/Announcements

- Bus Posters installed on all buses starting in early June
  - Borough posters listing all local bus changes
  - Separate posters for neighborhood bus restructurings
  - Separate express bus poster
- Audio Announcements
  - Periodic broadcasts to alert customers of upcoming changes – starting mid-June



**Manhattan Bus Service Changes**

**Effective June 27, 2010: the following changes to bus service will take effect due to budget reductions**

- M18, M27, M30, B39 and B51: all service will be discontinued.
- M8, M21 and M50: weekend service will be discontinued.
- M1, M8, M16, M22, M50 and M66: overnight service will be discontinued.
- M11, M20, M21, M22, M98, M100 and M104: overnight service will end earlier and/or early morning service will begin later.
- M6 service will be discontinued with alternate service provided partially by the rerouted M5.
- M10 service south of 59 St will be discontinued.
- M42 service will no longer operate to Jacob K. Javits Convention Center.
- M98 service south of 38 St will be discontinued; service will no longer stop inside the George Washington Bridge bus station.
- M104 service on 42 St will be discontinued.

**Note:** A separate poster details restructurings of the: M9, M15, M20 and M21 and will be posted on those routes.  
A separate poster details restructurings of the: M1, M3, M5 and M6 and will be posted on those routes.

Visit [www.mta.info](http://www.mta.info) for Current Service Status as well as to plan your trip with Plan&Ride.

[www.mta.info](http://www.mta.info)

102, 10 A MANHATTAN BUSPOSTER

**Metropolitan Transportation Authority**  
New York City Transit

Multilingual Information  
Visit [www.mta.info](http://www.mta.info)  
Call (718) 330-1234



# 2010 Service Reduction Implementation

## Bus Customer Information

### Permanent Signage/Announcements

- Route-Specific Timetables
  - Available on internet starting in mid-June; on buses in July
- Bus Maps
  - Reprinting of pocket maps underway – will be available on buses mid-June
  - Posted on affected bus routes before June 27
  - Available on MTA website mid-June
- Full website update goes live June 27
- Bus Destination Signs
  - New signs on affected routes uploaded by June 27

**B45 Weekday Service**  
From Crown Heights to Downtown Brooklyn

	Crown Hts Ralph Av/ St Johns Pl	Crown Hts St Johns Pl/ Kingsboro Av	Crown Hts St Johns Pl/ Nostrand Av	Prospect Hts Washington Av/ Bergen St	Atlantic Term Atlantic Av/ Flatbush Av	Dwinn Bklyn Court St/ Livingston St
M	12:06	12:12	12:15	12:24	12:30	12:37
X	12:10	12:17	12:20	12:27	12:33	12:40
M	12:36	12:42	12:45	12:54	1:00	1:06
X	12:40	12:47	12:50	12:57	1:03	1:09
	1:10	1:17	1:19	1:26	1:31	1:37
	2:10	2:17	2:19	2:26	2:31	2:37
	3:10	3:17	3:19	3:26	3:31	3:37
	4:10	4:17	4:19	4:26	4:31	4:37
	4:55	5:02	5:04	5:11	5:16	5:22
	5:25	5:32	5:35	5:44	5:52	6:01
	5:50	5:58	6:01	6:11	6:19	6:29
	6:10	6:18	6:22	6:32	6:40	6:50
	6:30	6:38	6:42	6:52	7:00	7:12
	6:45	6:53	6:57	7:07	7:16	7:28
	7:00	7:10	7:15	7:25	7:34	7:46
	7:10	7:20	7:25	7:35	7:44	7:56
	7:20	7:30	7:35	7:45	7:54	8:07
	7:30	7:40	7:45	7:55	8:04	8:18
	7:40	7:50	7:55	8:05	8:15	8:29
	7:50	8:00	8:05	8:16	8:26	8:40
	8:00	8:10	8:15	8:26	8:36	8:50
	8:10	8:20	8:25	8:36	8:46	9:00
	8:20	8:30	8:35	8:46	8:56	9:10
	8:30	8:40	8:45	8:56	9:06	9:20
	8:40	8:50	8:55	9:06	9:16	9:30
	8:50	9:00	9:05	9:16	9:26	9:40
	9:00	9:10	9:15	9:26	9:36	9:50
	9:10	9:20	9:25	9:36	9:46	10:00
	9:20	9:30	9:35	9:46	9:56	10:10
	9:30	9:40	9:45	9:56	10:06	10:20
	9:40	9:50	9:55	10:06	10:16	10:30
	9:52	10:02	10:07	10:18	10:28	10:42
	10:04	10:14	10:19	10:30	10:40	10:54
		10:26	10:31	10:42	10:52	11:06
		10:38	10:43	10:54	11:04	11:18
		10:50	10:55	11:06	11:16	11:30
		11:02	11:07	11:18	11:28	11:42
		11:14	11:19	11:30	11:40	11:54
		11:26	11:31	11:42	11:52	12:06
		11:38	11:43	11:54	12:04	12:18
		11:50	11:55	12:06	12:16	12:30
		12:00	12:05	12:16	12:26	12:40
		12:10	12:15	12:26	12:36	12:51
		12:20	12:25	12:36	12:45	1:00
		12:30	12:34	12:44	12:53	1:08
		12:39	12:43	12:53	1:02	1:17
		12:49	12:53	1:03	1:12	1:27
		12:59	1:03	1:13	1:22	1:37
		1:09	1:13	1:23	1:32	1:47
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